

Care and maintenance instructions and warranty certificate

Fabric

Care instructions

- Dust and chemical materials in the air may damage fabric. Thus, it is necessary to perform maintenance regularly to the fabric. Fabrics used for upholstery should be cleaned as per instructed.
- Type of fabric should be preferred according to the nature of product and place of use. Fabrics shouldn't be exposed to direct sun light. It is more probable that when exposed to direct sun light, dark colours may fade more than light colours.
- In order to prevent fabrics from blenching, keep them away from places containing chemical vaporization.
- Keep items away from wet and humid places.
- Do not apply sharp objects to the item.
- Keep away from fire and flame.

General principles for cleaning

Fabrics used for upholstery should be cleaned regularly by brushing or using vacuum cleaner in gently manner. Using white soaps or special fabric treatments should be avoided and any type bleachers, chemicals containing solvents or soft yellow soap are not be used to remove dirt.

Cleaning treatment should be gently and in circular moves. In order to keep stain not to dispersed, it is recommended that circular moves should be done inwards.

As soon as the cleaning treatment is complete, surrounding of the stain should be cleaned with wet cloth up to same level of dampness to create a homogeneous look on the fabric. Drying treatment should be done by mild running hair dryer with circular moves from a distance. The spot shouldn't be damped locally.

Cleaning instructions

- Keep the cloth for cleaning not too wet.
- Avoid using cleaning methods such as vaporisation or hot water treatment
- Drying cleaned spot shouldn't be done by ironing or exposing to sun.
- Unless otherwise recommended, don't wash items by hand or in washing machine. In case there is dirt on most of product, a professional cleaning service should be consulted.

Liquids

Liquids spilt on the fabric should be treated before drying. Spilt liquid should be removed by a high absorbing material from the surface of the fabric without applying pressure. Next, remaining damp is removed by a clean and soft material such as towel or a dry wool cloth by applying mild pressure.

If the liquid leaves a stain, it should be removed by applying a soaped clean wool cloth or applying detergents for fabrics without enlarging the stain.

Before starting cleaning process, the treatment material should be tested on far edge of the fabric. The treatment material shall be applied to the fabric surface and pressed down with a hydrofoil cloth for 20 seconds. After a while, if the colour of the fabric is not transferred to cloth or there is no colour bleach or pilling on the fabric, then it would be safe to use the treatment material. Otherwise material shouldn't be used.

Dry stains

Adding liquid to dry materials may cause permanent stains. Dirty spot should be cleaned by vacuum cleaner before stains are totally immersed. Then, still there exists stains, spot shall be hit by a tool such as ruler and stains shall be removed by a solid non-metal and mild bristle brush without damaging the surface of fabric. Again there remains a slight stain, by applying a wet hydrophilic piece of cloth with soap from outbound to inside stains shall be removed.

Leather

Care instructions

- Keep the leather away from impacts
- Do not perforate onto leather surface with sharp objects
- Do not put hot surfaces onto leather
- Avoid putting items with legs such as coffee table on leather surface 5. Do not expose to direct sun light for a long time.
- Clean the leather as per explained in instructions.
- **Avoid washing cushions or pillows made of leather.**

Cleaning instructions

- In case there is dust on leather surface, use vacuum to clean at first and then use a wet cloth to clean
- Avoid using detergents and/or chemicals containing alcohol for cleaning.
- **Use a paper towel or an absorbing cloth to clean out liquids (i.e Tea, Coffee) that might cause stains.**
- Use wet cloth to remove dried stains on artificial leather caused by liquids
- Avoid using cologne alike substances for cleaning.

Points to remember about leather products

- Read carefully cleaning and maintenance instructions and apply them thoroughly. Follow mentioned instructions on drying.
- High level of temperature is always hazardous for products. Items shouldn't be kept under direct sunlight for a long time nor are not be touched with heat source or exposed to high temperature.
- Avoid using bleachers neither for multi-coloured nor single colour cloths.
- Do not give harm fabric with sharp objects.
- Avoid contacting fabric with chemical and alcohol containing substances.
- Items shouldn't be exposed to physical damages or animal excreta by pets or bugs and moths.

Suede

Cleaning instructions

Liquids

Any liquid spilt shall be removed by high absorbing material without exerting pressure. Next, for the second time, damp is removed by clean and dry material (i.e. Wool cloth, paper towel) from the surface of fabric by a mild pressure.

In case liquid leaves a stain, it shall be removed by a soaped cloth without dispersing it.

After each attempt of applying soaped cloth, cloth shall be reversed in order to prevent relocation of stain on fabric.

Dry stains

Adding liquid to dry materials may cause a permanent stain. Before dry stains diffuse in fabric in the spot they shall be removed by vacuum cleaner.

Then, in case there are residuals, spot is hit by a solid tool such as ruler and residues are removed by the help of toothbrush. And if still there is a residue, a soaped cloth shall be used to remove stains in circular moves.

Stains

Wool cloth shall be damped and soaped with white soap. Stains shall be removed by pressing gently without dispersing around. Lastly, spot shall be cleaned with wet cloth and dried. Cleaning action shall be done gently and in circular motion. It is recommended to move inwards in order not to disperse stains, actions should be inwards. After completion of cleaning, sides of stains shall be cleaned up to same level of damp. Then, there would not be a sign of treatment on fabric. Drying shall be done by a mild running hair dryer with distant wide circular moves. Spot shouldn't be

damped locally. After drying, use a gentle brush to relieve flocks to regenerate look on the product. Item should be cleaned before letting dust to relocate on the surface. In case stains are delayed, it will cause problems in cleaning efficiency. Item should not be left in over dusty and humid places. Abrasive effect of dust and dirt particles may cause filaments to deteriorate. Thus, clean your furniture with vacuum cleaner periodically. Cleaning percentage of frequent stains according to colours are mentioned below:

For easily cleaning items

TYPE OF STAIN	LIGHT COLOUR	MILD COLOUR	DARK COLOUR	DESCRIPTION
Pen	Stain Removed 4/5	Stain Removed 4/5	Stain Removed 4/5	While cleaning, circular treatment should be applied by a wet cloth within patterns so that more efficient way of cleansing is applied.
Turkish Coffee	Trace Remains 2/3	Trace Remains 2/3	Trace Remains 3	There might be traces after cleaning. Clean again after a soaped cloth.
Ketchup	Slight Trc. Remains 2/3	Very Slight Trc. Remains 2/3	Stain Removed 4/5	After treatment, a soaped cloth is to be applied again according to amount of stain removed. The surface should be refrained from soap. Recommended cleaning treatment should be applied.
Sour Cherry	Slight Trc. Remains 2/3	Very Slight Trc. Remains 2/3	Stain Removed 4/5	
Blood	Slight Trc. Remains 2/3	Very Slight Trc. Remains 2/3	Stain Removed 4/5	
Liquour, Wine	Slight Trc. Remains 2/3	Very Slight Trc. Remains 2/3	Stain Removed 4/5	
Olive Oil	Slight Trc. Remains 2/3	Very Slight Trc. Remains 2/3	Stain Removed 4/5	
Ink	Slight Trc. Remains 2/3	Very Slight Trc. Remains 2/3	Stain Removed 4/5	
Cooking Oil	Slight Trc. Remains 2/3	Very Slight Trc. Remains 2/3	Stain Removed 4/5	
Tea	Slight Trc. Remains 2/3	Very Slight Trc. Remains 2/3	Stain Removed 4/5	
Nescafe	Slight Trc. Remains 2/3	Very Slight Trc. Remains 2/3	Stain Removed 4/5	

Washing instructions

40 C short program should be adjusted in washing machine and item should be inside out while washing. The wring programme on the washer should be set to 800 rpm. Do not use bleachers. Fabric should be ironed inside out under 100-120 degrees. Ironing should not

replace drying. Keeping the fabric a little damp may ease ironing. Ironing should be rapid and homogeneous. Delicate dry cleaning may be applied. Perchloroetilin is applicable. Alcohol based solvents shouldn't be used.

Instructions for use

White soap should be preferred for cleaning the item. Dishwashing detergents, liquid soaps, petroleum and alcohol based solvents or home-made detergents shouldn't be used.

For everlasting use, get familiar with your product and provide maintenance. Try not to apply dark colour items onto light colour ones because the overlaying colour may transfer to fabric by leaking when it is damp or by friction.

Fabric used is a high-tech and multi-layer material. In case there is a weakness in layers, the shape of floss may be changed and cause them to separate. Careful and delicate usage required for this high-tech product.

Fabric should not be exposed to daylight, vivid spot light or any heat transmitting sources. Because of the process conditions, there might be variations in tones between parties. This fact should be considered while sewing or usage.

Points to remember while using sofas, chairs and armchairs.



Surfaces made of chrome are to be used indoor.



Avoid contacting sharp, chrome and stainless parts with sharp objects.



Do not use bleachers, amoniac, alcohol which contains choride to clean sharp, chrome and stainless parts.



While cleaning chrome and stainless parts, use non-abrasive cloths. Do not use cleaning wires or such abrasive sponges. Use chrome polishers periodically once in 10 days to clean. Cleaning surfaces with static finishings shall be done by wet cloth..

Info on fabric usage

- While choosing for fabric, correct type for convenient place should be preferred.
- Dry cleaning treatment is recommended in order to prevent problems that might arise by alternative cleaning methods. In case it is not applicable, following methods according to type should be applied.
- Cleaning stains should be done with gentle circular moves to inwards and when the surface is wet, do not sit or touch the fabric. Leave the fabric to dry without rubbing. To clean dust, vacuum or smooth brush is recommended. Before drying, fuzzes can be restored.
- Do not use chloric chemical materials such as ammoniac, alcohol, bleach.
- Any liquid spilt on fabrics having oil, dirt, water finishing is to be cleaned out by paper

- towel or soft cloth soon. Fabric is to be scrubbed gently by 5% washing detergent and water for stains of oil, ink etc.
- For drying, low running hair dryer can be used. Light purity of natural fabric is low. Fading in colors such as red, brown, maroon and navy blue is higher.
- Provided guarantee is for the front side.
- It is required to follow cleaning and usage conditions as per stated.
- Fancy products are to be used according to the nature of fibres used.
- For default products, if it is because of production failure, fabric shall be renewed after lab inspection and loss to be compensated. For any default because of not-recommended usage customer shall be informed.

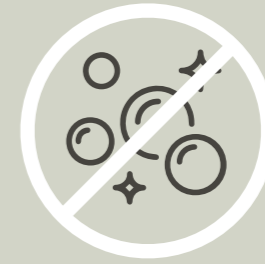
Points to remember while using tables and side tables.



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Info on wood usage and cleaning

- Types of tables: Laminated, laka, polished, natural, glass
- Avoid using chemicals on surface cleaning
- Avoid direct contact with hard, abrasive, hot, flammable substances
- Laminated and laka items not to be exposed to excess damp and moist
- Cleaning should be done by wet cloth or wood cleaners.
- Do not forget glass table may be easy to break

In case there is a faulty product, item shall be inspected by lab and in case it is a production based fault, then product is changed and any loss shall be compensated. Producer shall bear no responsibility for unrecommended usage.



Warranty coverage

The warranty given from our company, doesn't cover any damage caused by irregular usage but also the conditions given below,

- Any damages or breakdowns caused by irregular usage
- Any damages or breakdowns caused by irregular carrying out, loading up and moving up after the delivery of products to the consumer.

Warranty conditions

- The period of warranty is two (2) years starting with the delivery of the product to the customer.
- The whole products except upholstery are under our company's warranty. The period of warranty for upholstery depends on brand.
- In case of the break down of the product during the warranty period, the time of repair will be added to the warranty time. The duration of repair can not be longer than 30 days. Duration starts with the notify of the malfunction to the service station of the seller, dealer, representatives, importer or manufacturer-producer. Consumers may contact for the malfunction via fax, e-mail, registered and reply paid post mail or similar ways. Anyhow, in case of discrepancy, obligation to proof belongs to the consumer.
- In warranty period, if the product is damaged because of material and labourship or even assembly mistake, the maintenance will be

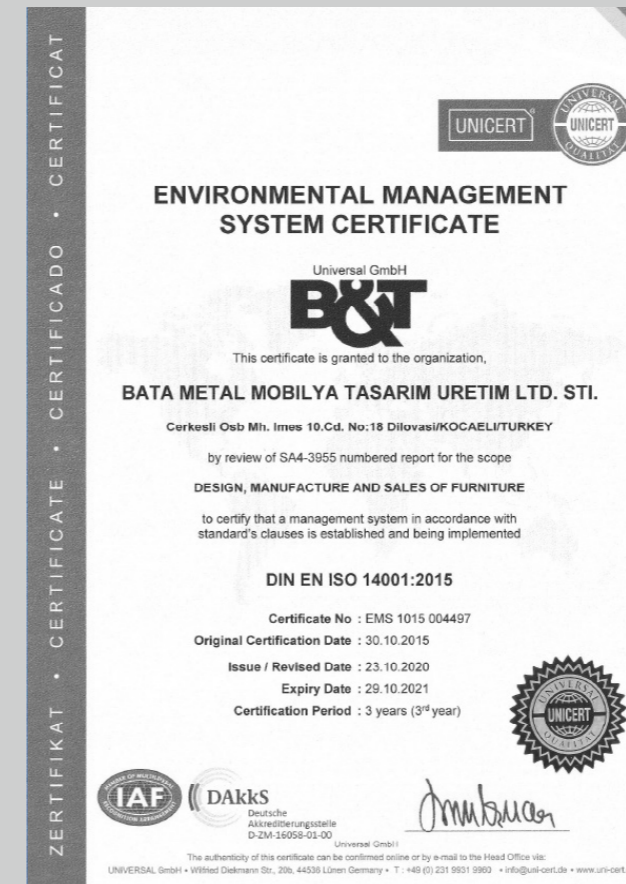
- Any damage or breakdowns caused by naturel disasters such as earthquake, fire, stream etc.
- Any damage or breakdowns caused by usage not as written in the user manual. Damages occurred by the reason above, will be repaired for free. The necessity of giving the warranty certificate of the product to the consumer belongs to the seller, dealer, agent or representative.

completed without any labourship cost or the cost of changing part of any cost named different.

- Despite of the consumer uses his /her maintenance right; Starting from the date of delivery of the product to the customer , at least 4 times of break downs in a year or 6 times of breakdown during the warranty time that manufacturer or importer determines or unavailability of usage of this product because of break downs; Exceeding of the maintenance period as written at user manual, If one of the Authorised Seller, Dealer, Agent, Representative determines the damage is unfixable or out of order , the product will be changed with the new one or the damage cost will be reimbursed to the customer.
- 6. The damages which occurred by the using instructions out of the user manual are out of warranty.

Certificates

Production standards



TS EN ISO 9001



TS EN ISO 9001

Material standards (fabric)



Partner's standards



B&T Design holds EN ISO 9001:2015 and EN ISO 14001:2015 certificates, and works with partners member of BIFMA.

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